



Contact Information

Customer Service:

Primary contact for placing orders, checking on order status, making order changes, reporting any concerns about a product, etc.

- **Phone:** 419-468-5794
 - Screens, Equipment, Supplies: Option 1
 - Inks & Coatings: Option 2
- **Email:** customerservice@schillinginc.com

Technical Sales:

Contact your sales representative for all sales and technical related questions.

- **Email:** sales@schillinginc.com

Technical Service:

For technical support and service:

- **Phone:** 419-468-5794
 - Screens, Equipment, Supplies: Option 7
 - Inks & Coatings: Option 2
- **Email:** techservice@schillinginc.com

Quotes:

Submit request for quotes to your technical sales representative by fax or email:

- **Fax:** 419-468-7999
- **Email:** customerservice@schillinginc.com

Purchase Orders:

Orders can be emailed, faxed, or mailed to:

- **Email:** customerservice@schillinginc.com
- **Fax:** 419-468-7999
- **Mail:** Schilling Inc., 275 Gelsanliter Rd, Galion, OH 44833

Payments:

Send all invoice payments to:

- **Mail:** Schilling Inc., 275 Gelsanliter Rd, Galion, OH 44833

If you wish to make payments using ACH, our bank information is as follows:

Bank Name: Westfield Bank, FSB;
Bank Routing Number: 0 4 1 2 7 2 2 7 9

Company Name: Schilling Inc.
Company Account Title: Operating Account
Company Account Number: 1 0 0 7 3 9 0 4 6

- **Phone:** 419-468-5794 Option 3
- **Email:** ar@schillinginc.com

Artwork Services:

For specific questions regarding artwork or modifications, please contact Artwork Services at:

- **Phone:** 419-468-5794 Option 6
- **Email:** artwork@schillinginc.com
- **For digital files, send to email:** artwork@schillinginc.com

Returns:

Frames: When returning frames for re-use, send to one of the following facilities:

Galion, OH
Schilling Inc.
275 Gelsanliter Rd
Galion, OH 44833

Owatonna, MN
Schilling Inc.
2424 Hoffman Dr NW
Owatonna, MN 55060

Ontario, CA
Schilling Inc.
2831 E Philadelphia St
Ontario, CA 91761

All other returns, refer to our Returns Policy posted on schillinginc.com